By Kasey Cadman, Focus Technology Solutions.



General disaster recovery plan checklist

Planning Criteria	Yes	No	Comments
Is there a clearly defined, documented and approved			
management process to manage a DR program?			
Are any standards incorporated into the program?			
Does the organization's program have a program management			
process?			
Does the program comply with regulatory, legal and corporate			
policies and principles?			
Are qualified professionals involved in implementing the			
program?			
Have accountability and responsibilities for program staff been			
clearly defined and documented?			
Has competence (and crisis management) been demonstrated			
through exercises, tests or plan activations?			
Is the program included in the annual budgeting process?			
Do the program and associated plans focus on the			
organization's mission-critical activities?			
Do the program suppliers (internal and/or outsourced			
providers) have up-to-date and tested plans?			
Does the program use IT assets to monitor and report on the			
status within the organization?			
Are senior management roles in a disaster clearly defined,			
approved and documented?			
Have team roles and responsibilities been clearly defined,			
approved, and documented?			
Has each role been assigned to a primary and alternate			
individual, both trained accordingly?			
Does the plan contain instructions, procedures and/or			
guidelines on casualties and fatalities?			
Does the plan contain instructions, procedures and/or			
guidelines on staff counselling and welfare, e.g., dealing with			
families, personal belongings, travel, and possible relocation?			
Does the plan task list link mandatory and discretionary tasks			
with the individuals assigned to them?			
Does the plan have an auditable process for tracking and			
recording the completion of tasks after the plan has been			
activated, as well as any ongoing tasks?			
Does the plan have current (internal and external) contact lists?			
Does the plan include a list of key service providers and			
suppliers?			
Does the plan include a list of emergency responders, e.g.,			
police, fire, and EMT?			
Does the plan provide a checklist for situation management and			
decision-making?			

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Disaster recovery policy checklist

Planning Criteria	Yes	No	Comments
Is there a clearly defined, documented and approved DR policy?			
Does the policy support corporate governance and satisfy legal			
and regulatory obligations?			
Does the policy provide clearly defined, documented and			
approved guidelines and performance standards?			
Does the policy require an audit process to evaluate capabilities			
and plans?			
Does the policy require verification and validation of supplier			
capabilities (internal and external)?			
Does the program have clearly defined, documented and			
approved key performance indicators (KPIs)?			
Is the program monitored, reviewed and evaluated in terms of			
KPIs?			

Business Impact analysis and risk assessment checklist

Planning Criteria	Yes	No	Comments
Does the organization have a clearly defined and documented			
business impact analysis (BIA) process?			
Were current BIAs completed within the last 12 months?			
Are the RTOs and RPOs for mission-critical systems identified?			
Are BIAs carried out as part of all projects and change			
management activities?			
Does the organization have a clearly defined and documented			
risk assessment process?			
Were current risk assessments completed within the last 12			
months?			
Are the risks and vulnerabilities for mission-critical systems			
identified?			
Are risk assessments carried out as part of all projects and			
change management activities?			

Disaster recovery strategy checklist

Planning Criteria	Yes	No	Comments
Is there a clearly defined, documented, and approved overall			
strategy?			
Is there a clearly defined, documented, and approved process-			
level strategy?			
Is there a clearly defined, documented, and approved resource			
recovery strategy?			
Are all strategies aligned with and support the organization's			
business?			
Does the organization have a clearly defined, documented, and			
approved framework?			
Are roles, responsibilities and authorities identified within the			
organization?			

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Planning Criteria	Yes	No	Comments
Have both technical (e.g., IT, telecoms) and non-technical (e.g.,			
people) issues been considered for strategies?			
Is internal and external sourcing of products and services part of			
strategies?			
Is there a clearly defined, documented, and approved			
framework?			
Does coordinate with other parts of the organization e.g., office			
locations, production sites?			
Are templates and sample plans available to support the			
process?			

General IT disaster recovery checklist

Planning Criteria	Yes	No	Comments
Are there plans for all mission-critical IT systems, platforms,			
applications, data and networks?			
Do plans reflect the most current BIAs and risk assessments?			
Does the plan establish a clear response (invocation,			
resumption and recovery) that progresses from business			
disruption to resumption of normal business operations?			
Does the plan have clearly defined and current notification,			
invocation and escalation processes?			
Have notification, invocation and escalation processes been			
exercised in the past 12 months?			
Has a liaison for communications with emergency services and			
responders been assigned?			
Has a liaison for communications with the media been			
assigned?			
Does the define how to deal with the media and the public			
during a disaster?			
Has a liaison with government and regulatory agencies been			
assigned?			
Does the define how to interface with responders, utility			
companies and other infrastructure and public authorities?			
Does the plan establish a command centre to coordinate			
response and recovery activities?			
Does the plan define how to set up alternate work areas in case			
of the loss of the primary work site?			
Does the plan define how to recover IT systems, hardware,			
applications, data and networks post-disaster?			
Does the plan define the process of re-establishing IT			
operations following a disaster?			
Does the plan define the process of re-establishing business			
processes following a disaster?			
Does the plan define how to recover IT-based links to			
employees, vendors, clients, and other stakeholders?			
Does the plan define primary and alternate suppliers of IT			
components?			

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Does the plan define how to recover electrical power and		
utilities to IT operations following a disaster?		

Disaster recovery program considerations

Planning Criteria	Yes	No	Comments
Does the program/ plan include awareness, training, and			
cultural development activities?			
Is there a formal awareness program for all and existing			
managers and staff?			
Do senior managers support the program and its policies?			
Are roles, accountabilities, responsibilities, and authorities			
clearly defined and documented within job descriptions at all			
levels of the organization?			
Is it part of the organization's reward and recognition system?			
Is integrated with the organization's performance management			
and appraisal system?			
Is an integral part of the corporate change management			
process?			
Is it an integral part of the corporate project management			
process?			
Is there a clearly defined, documented, and approved DR			
exercise policy/program?			
Does the exercise program support various exercise techniques?			
Are desktop walkthrough exercises conducted, at least			
annually?			
Are other live exercises, involving the shutdown of systems,			
conducted at least annually?			
Are exercises developed using qualified practitioners to execute			
them?			
Are there clearly defined, documented, and approved exercise			
guidelines?			
Are there clearly defined, documented, and approved post-			
exercise evaluation and reporting processes?			
Are plans updated based on exercise results?			
Is there a clearly defined, documented, and approved			
maintenance program?			
□ Does the maintenance program address all IT disaster			
recovery activities?			
Does the maintenance program address all IT suppliers, e.g.,			
service-level agreements?			
Are non-compliant maintenance issues escalated to ensure they			
are made compliant?			
Does the maintenance process provide a clearly defined,			
documented, and approved process for ensuring that all			
changes to strategy and/or plans are reflected in exercising,			
training, and awareness programs?			
Are plans audited at least annually, if not more frequently?			
Is there a clearly defined, documented, and approved audit			
cycle and program?			

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If external auditors are needed, does the plan provide a list of		
qualified auditors?		
Is an audit report produced after each audit?		
Is there a process for continuous improvement of the overall		
program?		